



集友銀行  
Chiyu Banking Corporation Ltd.

Dear Valued Customer,

**Notice from Chiyu Bank regarding emergency support measures for Wang Fuk Court residents in Tai Po (Loan Arrangement)**

Chiyu Bank ( "the Bank" ) extends its deepest care and condolences to all affected residents and their families following the unfortunate incident at Wang Fuk Court in Tai Po. To assist those impacted during this difficult time, the Bank is offering the following support measures:

**A 6-month repayment moratorium**

The Bank will offer all affected residents a 6-month repayment grace period (covering both principal and interest) on mortgages and personal loans, with waiver of related late charges and handling fees. The repayment period for the relevant loans will be correspondingly extended by six months. This aims to alleviate the financial burden on affected residents, allowing them to prioritize addressing their immediate and urgent needs.

The Bank will continue to monitor the situation closely and will offer support to the affected residents. For inquiries, please contact our Customer Service Hotline at (852) 2501 3051 or visit any of our branches.

**Reminder: To borrow or not to borrow? Borrow only if you can repay!**

Chiyu Banking Corporation Limited

10 December 2025